

## International Journal of Engineering Inventions

### CERTIFICATE

It is certify that the paper entitled by “**Strategic transition from service quality to customer experience management: A conceptual framework for the Vietnamese hotel industry**” is accepted for further publication in **International Journal of Engineering Inventions (IJEI)**.

#### **Paper has published with following details:**

Authors Name : Hoang Hai Yen  
Journal Name : International Journal of Engineering Inventions (IJEI)  
Journal URL : [www.ijejournal.com](http://www.ijejournal.com)  
Review Type : Peer Reviewed Journal  
Publication Type : Online & Print both  
ISSN No. : 2278-7461 (Online) ; 2319-6491 (Print)  
Vol No. : 15  
Issue No. : 01 (January 2026)



**Editor-In-Chief**  
**International Journal of Engineering Inventions (IJEI)**  
[www.ijejournal.com](http://www.ijejournal.com)  
Mail id: [ijei@editormails.com](mailto:ijei@editormails.com)

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#### **Paper has published with following details:**

Authors Name : Nguyen Duc Hieu  
Journal Name : International Journal of Engineering Inventions (IJEI)  
Journal URL : www.ijejournal.com  
Review Type : Peer Reviewed Journal  
Publication Type : Online & Print both  
ISSN No. : 2278-7461 (Online) ; 2319-6491 (Print)  
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